

NEW JOINER SURVEY

Asking new joiners what it felt like to join a company yields useful information on how to improve the process. Far too often the new joiner is unprepared for what he/she experiences and feels 'sold short'. Equally if the new hire does not work out the company investment in the recruitment process is lost.

Ask the new joiner to complete this survey after 10 – 12 weeks with the company.

FACTS

Who:	BU/Function
Joined:	Joined from:
Role:	Found role through:

REFLECTIONS ON THE SELECTION PROCESS

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The selection process:					
was engaging	<input type="checkbox"/>				
was efficient	<input type="checkbox"/>				
compared well with previous experiences	<input type="checkbox"/>				
was comprehensive	<input type="checkbox"/>				
was professionally orchestrated	<input type="checkbox"/>				
was motivating	<input type="checkbox"/>				
gave a good reflection of the company	<input type="checkbox"/>				
accurately described the role	<input type="checkbox"/>				

Give one example of something that we could do (or did) to make the selection process feel right for you/for the company

BETWEEN JOB OFFER AND JOINING

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I received notes of relevant meetings and events	<input type="checkbox"/>				
I met with some of the people I'd be working with (peer group, team, others)	<input type="checkbox"/>				
I was invited to any away-days or appropriate meetings	<input type="checkbox"/>				
My future boss contacted me regularly	<input type="checkbox"/>				
I received relevant business communications	<input type="checkbox"/>				
I was consulted about the equipment I needed to get started in the job (laptop, phone, etc)	<input type="checkbox"/>				

Give one example of something we could do (or did) to make the time between job offer and joining of benefit to new joiners/the company?

FIRST IMPRESSIONS ON JOINING

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I felt warmly welcomed	<input type="checkbox"/>				
I was given a relevant induction	<input type="checkbox"/>				

MARKS AND SPENCER

Organization Design

Feedback from New Joiners

I was welcomed by the people I was managing	<input type="checkbox"/>				
I was welcomed by my peer group					
My role and responsibilities were as described	<input type="checkbox"/>				
My role and responsibilities were clear	<input type="checkbox"/>				
My objectives were clear	<input type="checkbox"/>				
I was clear when my first review would take place	<input type="checkbox"/>				
My first impressions matched what I was expecting	<input type="checkbox"/>				
I spent enough time with my boss	<input type="checkbox"/>				

Give one example of something we could do (or did) to give a good first impression of the company

REASONS FOR JOINING

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Joined the company because of:					
the company's brand	<input type="checkbox"/>				
the company's reputation	<input type="checkbox"/>				
the sector	<input type="checkbox"/>				
the nature of the business challenge	<input type="checkbox"/>				
the people I met	<input type="checkbox"/>				
the role represented a significant career step	<input type="checkbox"/>				
the role gave me more challenge	<input type="checkbox"/>				
the role gave me responsibility	<input type="checkbox"/>				
the role gave me interest	<input type="checkbox"/>				
the role gave me influence	<input type="checkbox"/>				

Give two other reasons for joining and their relative importance

<input type="checkbox"/>				
<input type="checkbox"/>				

PLEASANT SURPRISES – GIVE ONE EXAMPLE OF A PLEASANT SURPRISE THAT YOU GOT ON JOINING THE COMPANY

DISAPPOINTMENTS – GIVE ONE EXAMPLE OF A DISAPPOINTMENT YOU FELT ON JOINING

WHAT ONE KEY THING IS NEEDED TO MAKE A NEW JOINER'S PERFORMANCE SUCCESSFUL IN THIS COMPANY?

HOW DOES YOUR JOINING EXPERIENCE WITH THIS COMPANY COMPARE WITH OTHER COMPANIES YOU HAVE JOINED?

